

# Adjutant Software Customer Support Tech Notes

Document Title: FlaggedItemsReport.txt file does not display in Vista  
Document Number: 038  
Applies to: Campaign ToolBox

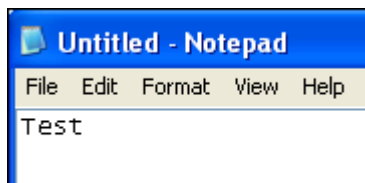
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## SUMMARY

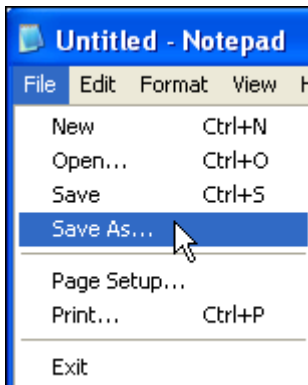
In some (or maybe all) configurations of Windows Vista, the Flagged Items Report file is not created or is lost by the operating system. This Tech Note describes a work-around for that. The procedure for working around this behavior by the Vista operating system is to manually create a file using the same name as the program uses, and then manually copy it into the program folder.

## PROCEDURE

1) Use Windows Notepad to create a text file. You can just enter something like "Test" and then save it.



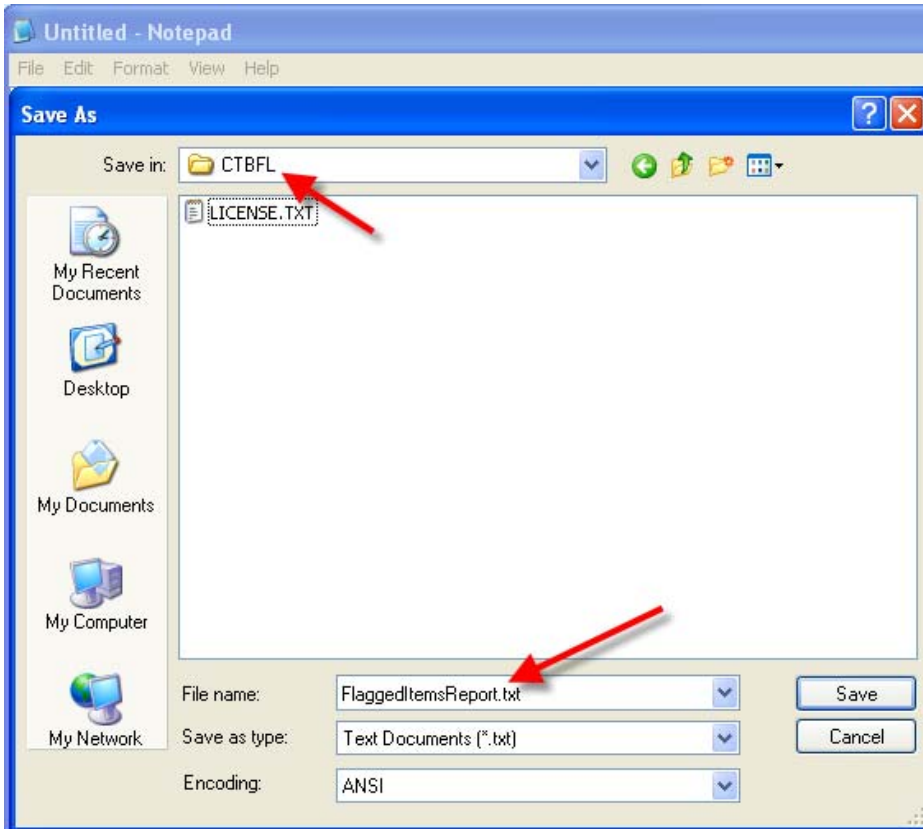
2) Click "File", and then "Save As"



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3) In the drop-down box at the top, browse to Local Disk (C:), then to "Program Files", then to "CTBFL". The file must be saved in this CTBFL folder.

4) In the "File name:" field, enter "FlaggedItemsReport.txt".



5) Click the "Save" button to save the file.

You should now be able to create your Flagged Items Report.

## NOTES

1. This problem does not affect the actual creation of the statutory reports – it only affects the display of the Flagged Items Report. If you click through the error message, the statutory reports would still be created normally.